



H I R S C H E N W I R T

— anno 1819 —

Hotel Restaurant
Brückenstraße 9
85072 Eichstätt - Wasserzell
Telephone: 08421 9680
Internet: www.hirschenwirt.de
E-Mail: info@hirschenwirt.de

Service guide A to Z

Welcome to the Hirschenwirt on behalf of the entire team. To help you find your way around the hotel and the area, we have put together some information for you.

Arrival:

At the day of your arrival, the room will be ready from 2 p.m. onwards.

Banks:

The nearest bank is the Sparkasse in Weißenburger Straße 20-22, 85072 Eichstätt. Just across the road you find Volksbank/Raiffeisenbank (ATM only).

Bathroom Stool:

If you need a bathroom stool, kindly inform the reception.

Blankets:

You wish to have an additional blanket or pillow? You can find them in your wardrobe or please ask at the reception.

Breakfast:

The breakfast is every day from 07:30 - 09:30 a.m. in the restaurant.

Bike Storage:

You can store your bike either in the bike shed at the main house or in the garage in the guest house (depending on where you are staying). Sockets are available.

Bike Rental:

Tobias Dirigl, Gemmingenstr. 22, 85072 Eichstätt, Mobil: 0177 4126214, www.rentamania.de
Xterno Bikes, Am Anger 16, 85072 Eichstätt, Tel. 08421 5892

Boat Rental:

Fa. Gegg, Papst-Viktor-Straße 6, 91795 Dollnstein. Mobil: 0179 5985805 Tel: 08422 6 91
www.kanuvermietung-altmuehltal.de
Kanuvermietung Glas, Industriestr. 18a, 85072 Eichstätt, www.boote-glas.de, Tel: 08421 3055

Charger/Adapter:

Available at our reception.

Baby Cot:

If you are travelling with your baby and you need a cot, please inform us in advance or at check-in.

Day trips:

Are you planning a day trip and do you need your lunch packed?

Please order it the day before until 6 p.m. at the reception.

Doctors:

General practitioner:

Dr. Wunderlich, Pedettistr. 10, 85072 Eichstätt - Tel: 08421 9680

Dr. med. Weinhofer, Pedettistr. 38, 85072 Eichstätt - Tel: 08421 708300

Dentist: Dr. Grimm, Westenstraße 2, 85072 Eichstätt - Tel: 08421 9375990

Departure:

On the day of departure we kindly ask to vacate the room by 10 a.m. and hand in the room key at the reception. Thank you very much.

First Aid:

A first aid kit is available at the reception - please contact the staff directly.

Fire Extinguisher:

Located on each floor. The locations can be found on the rescue plan.

Flowers:

Flower Shop Schwab, Pater-Moser-Straße 3, 85072 Rebdorf

Guest House:

Your room key opens three doors:

1. Entrance door of the guest house Hauptstraße 2

2. Your room door

3. Garage door (red and white bollard) on the left hand side of front door.

To open the garage from the inside pull the rope. If the garage is already open, you do not need to do anything. The garage closes automatically at night.

Hair Dresser:

Irene Linde, Westenstr. 141, 85072 Eichstätt, Tel O 8421 937859

Heating Guest House:

Floor heating is installed in rooms 1 - 22 in our guest house. You can set the temperature individually when you arrive:

the symbol * indicates that the heating is off. The regulator is in the bedroom on the wall.

Iron Room:

You can iron free of charge, please ask the reception for the location of the room.

Important Phone Numbers:

Please call directly with your mobile phone (your room phone will only be activated at your request)

110 for the police, 112 for fire and rescue services

116117 for the medical on-call service

Internet:

Free Wi-Fi access. Enter your settings, network: Hirschenwirt-Gast,

our webpage pops up, then tick the box "I accept the terms of use" and click connect.

No password is required!

Linen Change:

Please inform our staff if you would like to have your bed linen and bathroom towels changed daily.

Washing and ironing of the guest laundry is possible by arrangement and for an additional fee.

Luggage Service:

We are happy to help you with your luggage. Please speak to the staff at the reception. Of course, you can store your luggage with us after check-out.

Parking Spots:

The parking is possible in front of the main house and in at garage in the guest house. Parking is free of charge during your stay.

Pharmacy:

The closest pharmacy is in Eichstätt Spitalstadt, Am Anger 4, 85072 Eichstätt

Payment:

Please settle your invoice a day before departure. We accept cash payments, EC, VISA or MasterCard. The payment in the guesthouse is only possible from 07:00 to 10:00 a.m.

Petrol Station:

JET Tankstelle in Weißenburger Straße 23, 85072 Eichstätt

Print/Copy/Scan:

Please contact the reception (use it for an additional fee).

Rubber mat:

A rubber mat to prevent slipping in the bathtub is available at the reception.

Reception:

Occupied from 8 a.m. to 10 p.m. or by telephone, dial 120

Restaurant:

Lunch from 11 a.m. to 2 p.m. (please ask from Monday to Friday)
Dinner from 5 p.m. to 9 p.m. (daily)

Safe:

For insurance reasons, we ask you not to leave any valuables, jewellery or money open in your room or vehicle. You are welcome to leave your valuables in the safe at the reception.

Service:

Every Sunday in the church of Wasserzell 9 a.m. to 10 a.m.

Sewing Kit:

Available at our reception.

Shoe Polish:

Available at our reception.
Our electric shoe polisher is located on the first floor

Taxi:

Please order at the reception or directly:
Taxi Schneider, Tel: 08421 4477
Taxi Jo, Tel: 08421 936061

Telephone:

If your room phone is not yet activated, please call 120. Unit: € 0,30
Pick up the phone, dial 0 + dial the complete telephone number
In-house: Pick up the phone and dial the 3-digit number for
Restaurant/beer garden/table reservation: 120
You can be called directly from abroad:
08421 968 – and dial the room number

Toiletries:

At the reception we have a small selection ready for you.

Tourist Information:

The office is located at Domplatz 8, 85072 Eichstätt, Tel: 08421 6001400

Train:

The train station „Eichstätt Bahnhof“ and the stop „Wasserzell“ are in 20 minutes walking distance. Please follow the signs at the church.

TV:

Please turn on the TV with the remote control by pressing the ON/OFF or POWER button. Now wait 10 seconds until an image appears, then select the desired program.

Umbrella:

Available at our reception.

Wake up call:

We would be happy to send you a wake-up call. Please inform the reception about your desired wake up time.

Your Satisfaction:

How did you like your stay with us? You are welcome to leave your review on our Google page or other popular portals.

Last But Not Least:

Dear guests, all our rooms are non-smoking rooms.

If you smoke in the guest rooms despite the smoking ban, we will have to charge you € 80 for a basic cleaning of the room. Thank you for your understanding.

Do you have any further questions or suggestions?

We are happy to help you.

The HIRSCHENWIRT team wishes you a pleasant stay!

TV Channels:

- 1 - ARD
- 2 - ZDF
- 3 - SWR Südwest 3
- 4 - BR
- 5 - HR Hessen 3
- 6 - SAT 1
- 7 - RTL
- 8 - RTL 2
- 9 - SRTL Super RTL
- 10 - PRO 7
- 11 - VOX
- 12 - Kabel Eins
- 13 - KIKA
- 14 - 3 SAT
- 15 - ZDF neo
- 16 - N 24
- 17 - NTV
- 18 - Sport 1
- 19 - HSE 24
- 20 - Tele 5
- 21 - Astro TV

Radio:

- 1 - Radio B 1
- 2 - Radio B 2
- 3 - Radio B 3
- 4 - Radio B 4 Klassik
- 5 - B 5 aktuell
- 6 - B 6 Bayern plus
- 7 - On-3-Radio
- 8 - BR Verkehr